



Brussels Sports Association Refund Policy as of January 1, 2024

Before registering, please review our refund policy. Upon registration, you will be asked to confirm your understanding of and agreement to this policy.

- **In order to confirm your child's registration to any of our programs, payment must be made immediately upon registration.** If payment is not received upon registration, your child's registration is not valid and his/her name will not be added to the roster.
- Refunds are not offered once registered.
- Refunds will not be given in the event that BSA must cancel a day of training due to inclement weather, major road closures, facility closures, or any other event out of our control that may arise and interfere with our ability to hold training.
- If a player cannot continue the season due to illness or injury, a prorated, weekly-fee credit will be applied to your account to be used towards future BSA registrations.
- In the event that BSA must cancel an activity prior to the first day of training (due to low registration or facility restrictions), BSA will contact registrants to notify them of such a cancellation. Registrants may then opt to:
 - Receive a refund
 - Have their account credited towards a future BSA program registration
 - Opt to donate their registration fees to support BSA's ongoing commitment to providing high quality youth sports programming to the international community in Brussels.
- In the event BSA must offer the entirety of its programming in a venue outside the ISB campus, there are additional venue fees, paid in advance by BSA, and are therefore non-refundable. These fees are integrated into your BSA program registration fee and may vary depending on the program. In most cases, we anticipate these fees will be under €20. They will be subtracted from any potential refund you may receive in the event of a mid-season cancellation. If you would like more information regarding which portion of your registration fee is due to venue expenses, please send us an email at office@bsasports.org.
- Refunds will be processed within 60 days of program cancellation. Refunds may be subject to a 10 euro processing fee.
- For questions, please email us at office@bsasports.org.